

# **CHAS COLLEGE, CHAS (BOKARO)**

(A Constituent Unit of Binod Bihari Mahto Koylanchal University, Dhanbad)

**NAAC ACCREDITED GRADE "B"**

National Assessment and Accreditation Council (NAAC) Student Satisfaction Survey

## **Under Criterion II of Teaching – Learning and Evaluation**

### **Guidelines for Students**

NAAC (National Assessment and accreditation council) is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

a) Yes ☐ b) No ☐

B) Age: C) College Name:

D) Gender: a) Female ☐ b) Male ☐ c) Transgender ☐

E) What degree program are you pursuing now?

a) Bachelor's ☐ b) Master's ☐ c) MPhil ☐  
d) Doctorate ☐ e) Other ( )

F) What subject area are you currently pursuing?

a) Arts ☐ b) Commerce ☐ c) Science ☐  
d) Professional ☐ e) Other: ( )

### **Instructions to fill the questionnaire**

- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)

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## **Criterion II – Teaching–Learning and Evaluation**

### **Student Satisfaction Survey on Teaching Learning Process**

**Following are questions for online student satisfaction survey regarding teaching learning process.**

1. How much of the syllabus was covered in the class?  
4 – 85 to 100%  
3 – 70 to 84%  
2 – 55 to 69%  
1– 30 to 54%  
0 –Below 30%
2. How well did the teachers prepare for the classes?  
4 –Thoroughly  
3 – Satisfactorily  
2 – Poorly  
1 – Indifferently  
0 – Won't teach at all
3. How well were the teachers able to communicate?  
4 – Always effective  
3 – Sometimes effective  
2 – Just satisfactorily  
1– Generally ineffective  
0– Very poor communication
4. The teacher's approach to teaching can best be described as  
4– Excellent  
3 – Verygood  
2 – Good  
1 – Fair  
0– Poor

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5. Fairness of the internal evaluation process by the teachers.
  - 4 – Always fair
  - 3 – Usually fair
  - 2 – Sometimes unfair
  - 1 – Usually unfair
  - 0– Unfair
  
6. Was your performance in assignments discussed with you?
  - 4 – Every time
  - 3 – Usually
  - 2 – Occasionally/Sometimes
  - 1 – Rarely
  - 0– Never
  
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
  - 4 – Regularly
  - 3 – Often
  - 2 – Sometimes
  - 1 – Rarely
  - 0– Never
  
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
  - 4 –Significantly
  - 3 – Very well
  - 2 – Moderately
  - 1 –Marginally
  - 0– Not at all
  
9. The institution provides multiple opportunities to learn and grow.
  - 4 – Strongly agree
  - 3 – Agree
  - 2 – Neutral
  - 1 – Disagree
  - 0– Strongly disagree

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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
- 4 – Every time
  - 3 – Usually
  - 2 – Occasionally/Sometimes
  - 1 – Rarely
  - 0 – Never
11. Your mentor does a necessary follow-up with an assigned task to you.
- 4 – Every time
  - 3 – Usually
  - 2 – Occasionally/Sometimes
  - 1 – Rarely
  - 0 – I don't have a mentor
12. The teachers illustrate the concepts through examples and applications.
- 4 – Every time
  - 3 – Usually
  - 2 – Occasionally/Sometimes
  - 1 – Rarely
  - 0 – Never
13. The teachers identify your strengths and encourage you with providing right level of challenges.
- 4 – Fully
  - 3 – Reasonably
  - 2 – Partially
  - 1 – Slightly
  - 0 – Unable to
14. Teachers are able to identify your weaknesses and help you to overcome them.
- 4 – Every time
  - 3 – Usually
  - 2 – Occasionally/Sometimes
  - 1 – Rarely
  - 0 – Never

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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

4 – To a great extent

3 – Moderate

2 – Somewhat

1 – Very little

0 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

4 – To a great extent

3 – Moderate

2 – Somewhat

1 – Very little

0 – Not at all

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

4 – Above 90%

3 – 70 – 89%

2 – 50 – 69%

1 – 30 – 49%

0 – Below 29%

20. The overall quality of teaching-learning process in your institute is very good. 4 –Strongly agree  
3 – Agree  
2 – Neutral  
1 – Disagree  
0 – Strongly disagree

21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

a)

b)

c)

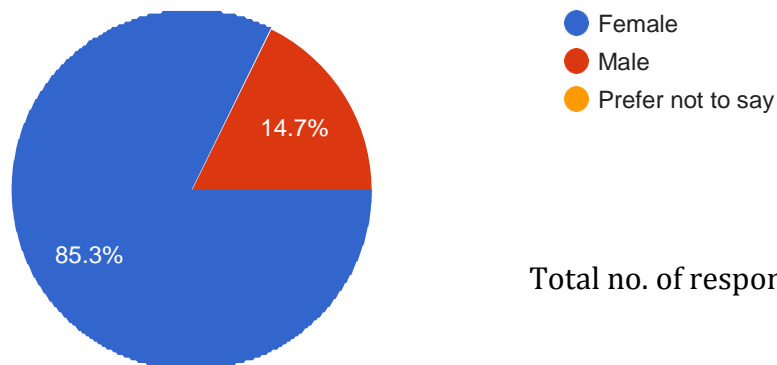
**CHAS COLLEGE, CHAS (BOKARO)**  
**P. O. - Kura, Chas, Dist. - Bokaro, (Jharkhand), 827013**

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**STUDENT SATISFACTION SURVEY (2017-18)**

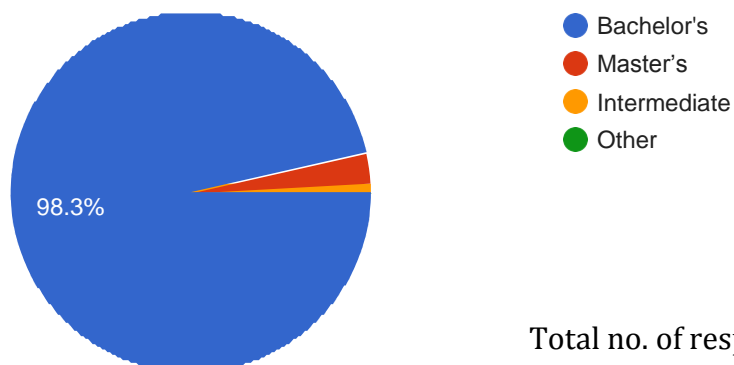
**Analysis Report**

Gender



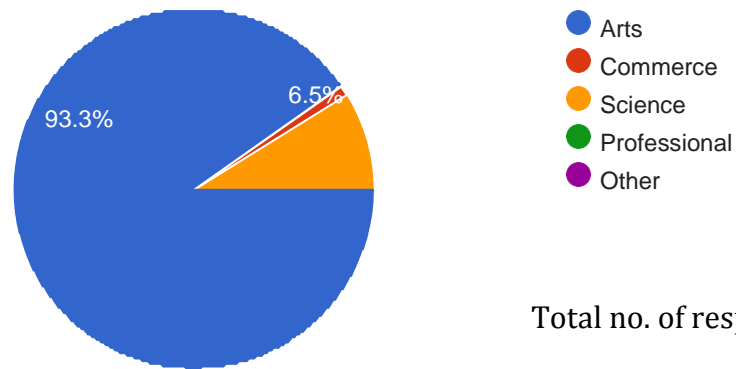
Total no. of responses = 44

What degree program are you pursuing now?



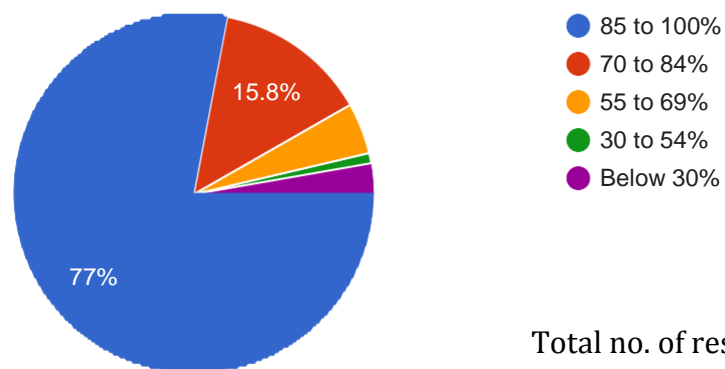
Total no. of responses = 44

What subject area are you currently pursuing?



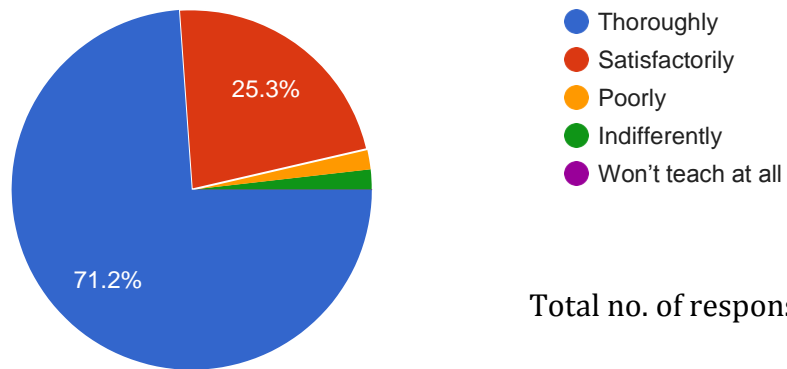
Total no. of responses = 44

How much of the syllabus was covered in the class?



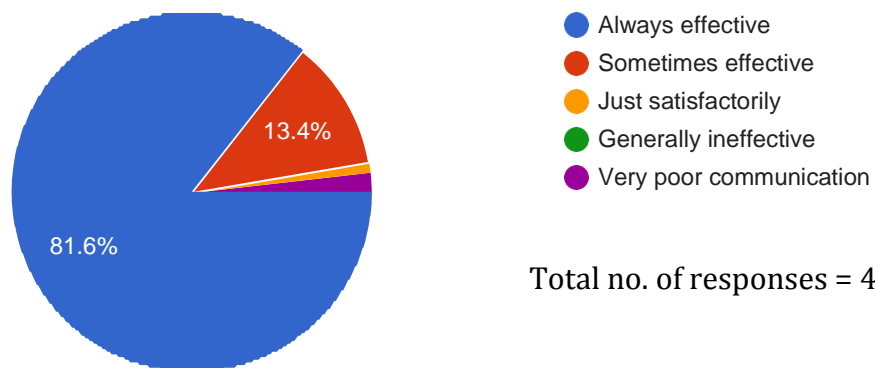
Total no. of responses = 44

How well did the teachers prepare for the classes ?



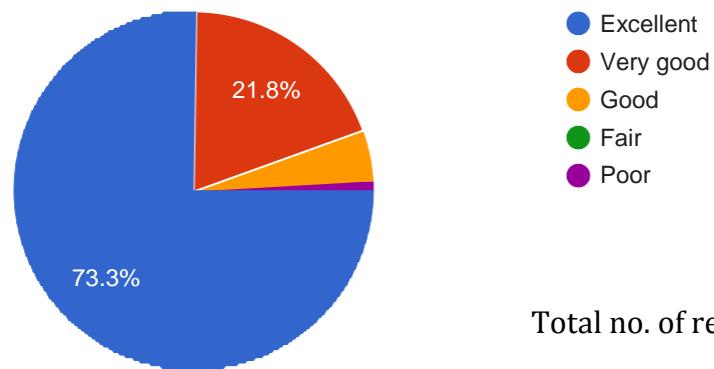
Total no. of responses = 44

How well were the teachers able to communicate ?



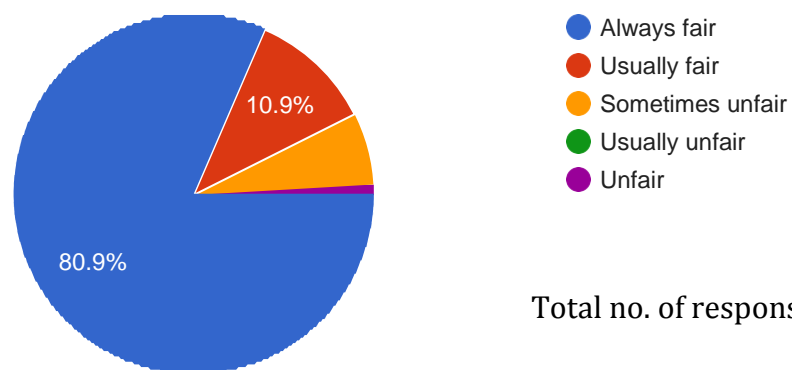
Total no. of responses = 44

The teacher's approach to teaching can best be described as :-



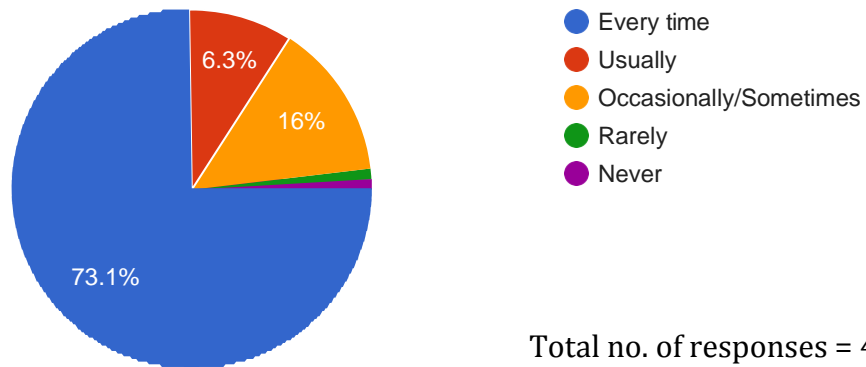
Total no. of responses = 40

Fairness of the internal evaluation process by the teachers.



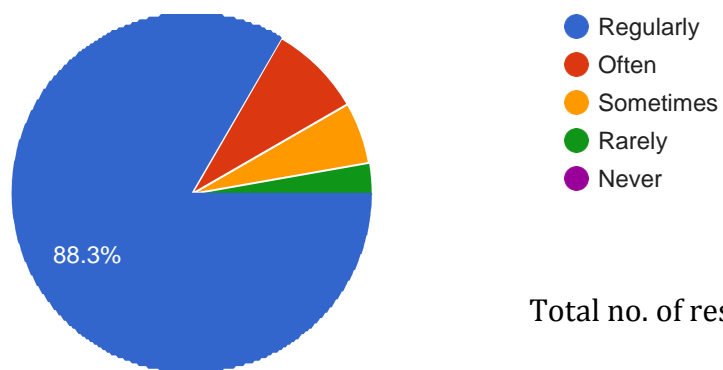
Total no. of responses = 41

Was your performance in assignments discussed with you?



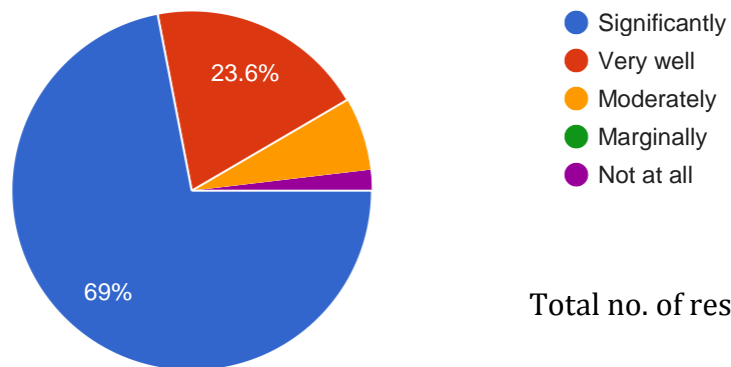
Total no. of responses = 41

The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.



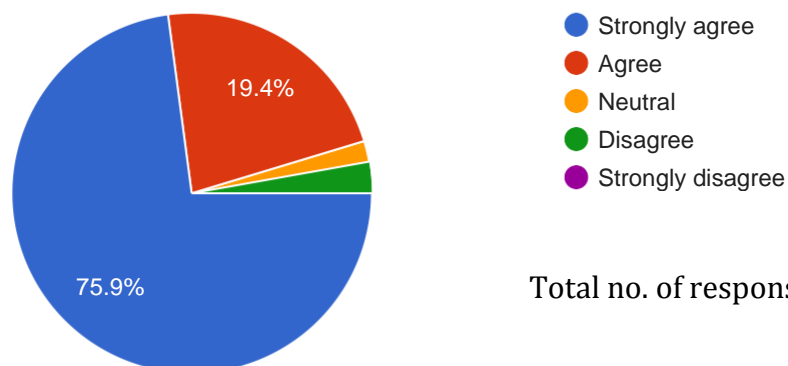
Total no. of responses = 40

The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



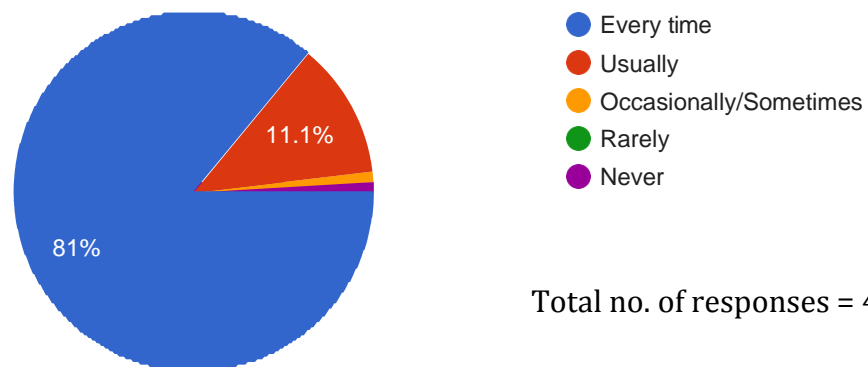
Total no. of responses = 41

The institution provides multiple opportunities to learn and grow.



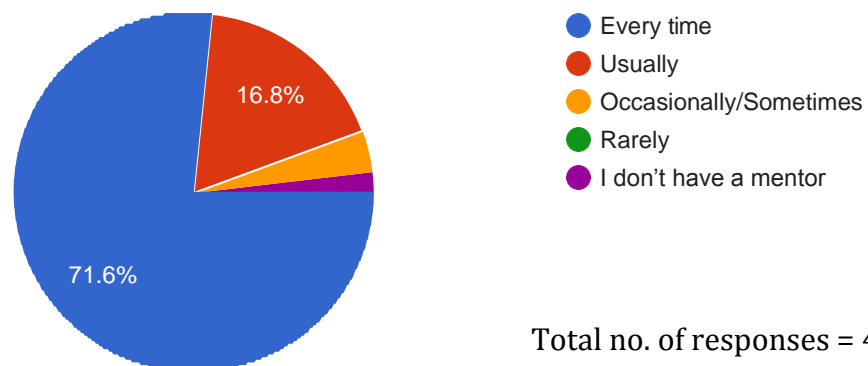
Total no. of responses = 43

Teachers inform you about your expected competencies, course outcomes and programme outcomes.



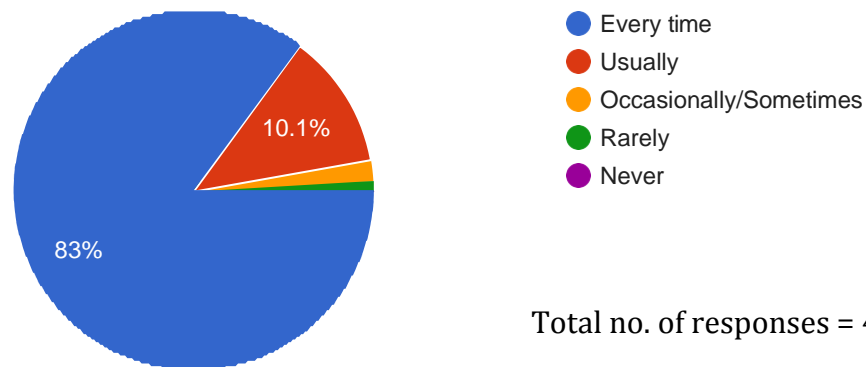
Total no. of responses = 42

Your mentor does a necessary follow-up with an assigned task to you.

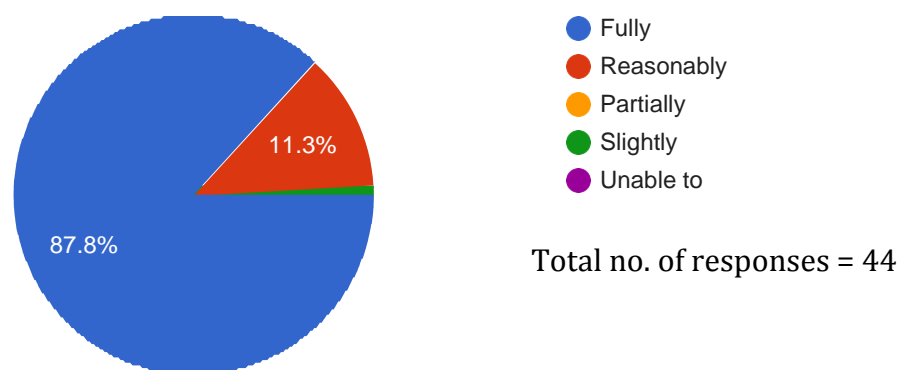


Total no. of responses = 42

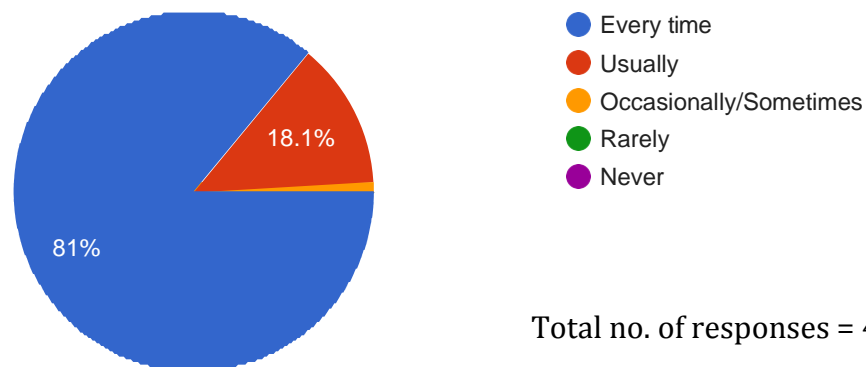
The teachers illustrate the concepts through examples and applications.



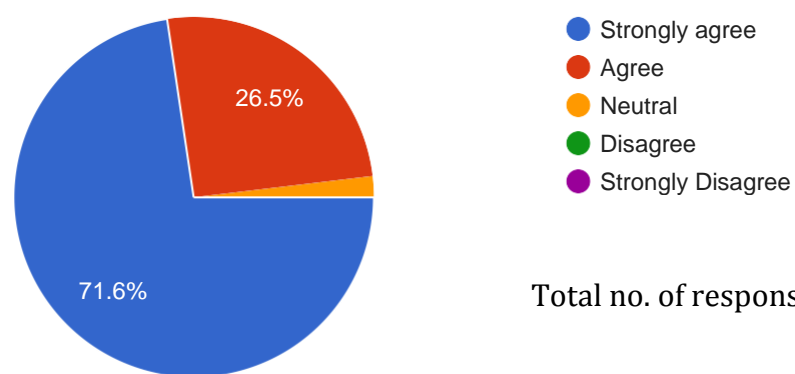
The teachers identify your strengths and encourage you with providing right level of challenges.



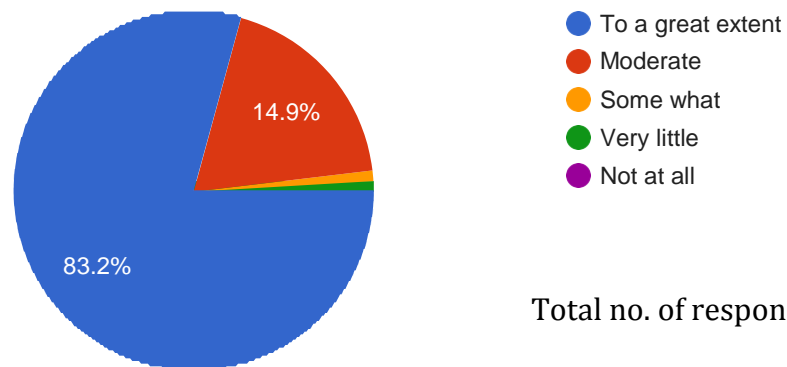
Teachers are able to identify your weaknesses and help you to overcome them.



The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

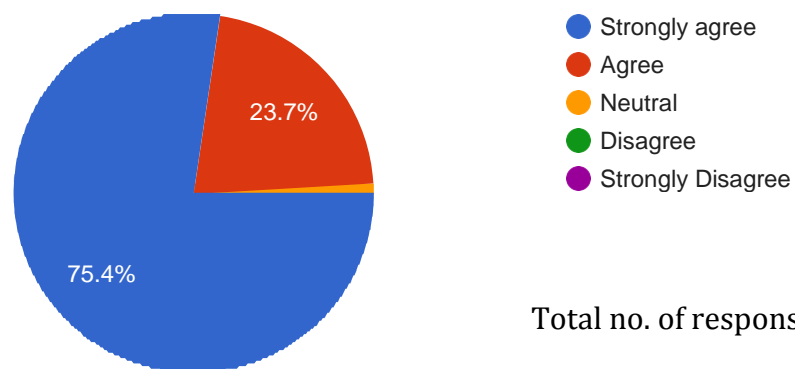


The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



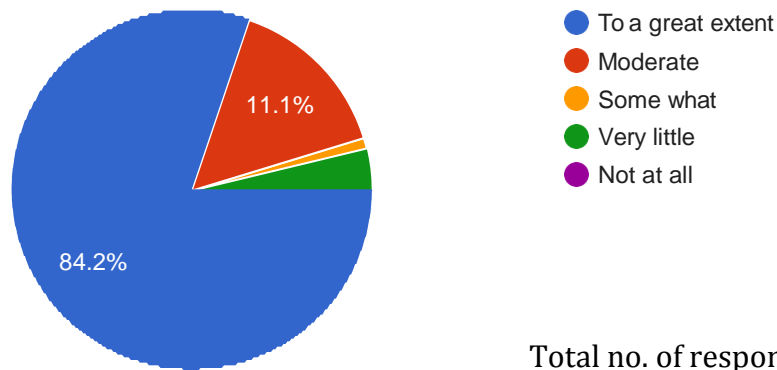
Total no. of responses = 40

Teachers encourage you to participate in extracurricular activities.



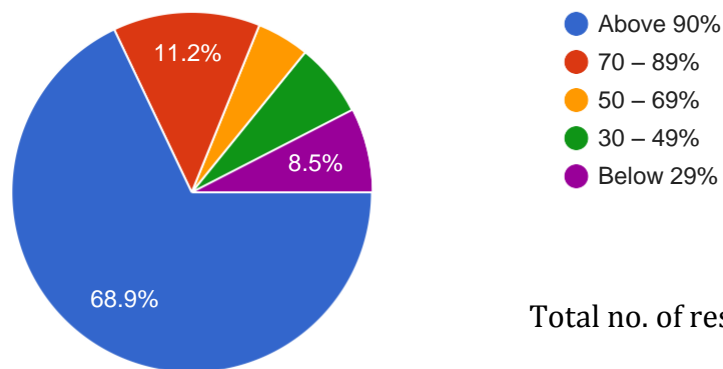
Total no. of responses = 46

Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



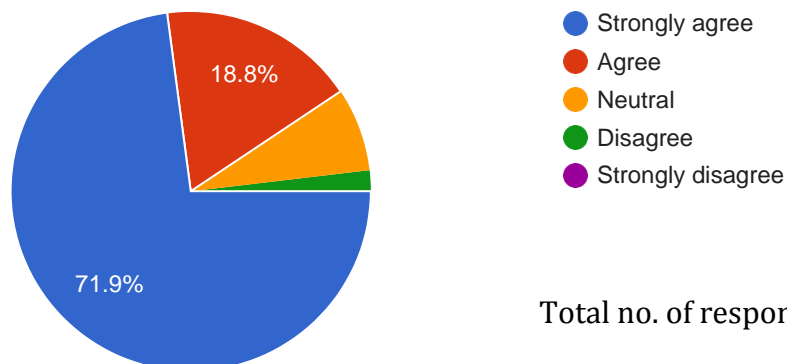
Total no. of responses = 39

What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



Total no. of responses = 40

The overall quality of teaching-learning process in your institute is very good.



Total no. of responses = 44

One open-ended question was also asked for which various observations/ suggestions were forwarded by the students to improve the Teaching-Learning process in the Institution. Some of the suggestions were:-

1. More facilities should be provided to girl students.
2. Wi-Fi facility should be given to students in college campus.
3. More emphasis should be given to practical classes.
4. Number of smart classes should be increased.
5. Teaching should be done with the help of projector and Internet.
6. Number of classrooms should be increased.